

## **Nationwide Timber Policy on Timber Product Installation and Responsibility**

This policy outlines the terms and conditions governing the installation and responsibility of timber products supplied by Nationwide Timber. Please read this policy carefully before proceeding with the installation of any timber product, as it affects your rights and responsibilities.

### **1. Installation and Exposure:**

Once timber products are installed or exposed to any elements outside of their original condition as supplied by Nationwide Timber, the responsibility for the product is transferred to the installer or contractor ("the Responsible Party"). This includes, but is not limited to, exposure to weather conditions, environmental factors, and any alterations made to the timber.

### **2. Refund and Return:**

By proceeding with the installation of the timber product, the Responsible Party acknowledges and agrees that the product is accepted in its current state. Consequently, the Responsible Party waives the right to request a refund or return of the timber product due to any defects, damages, or discrepancies that may arise from the installation or exposure.

### **3. Notification of Issues:**

The Responsible Party assumes the responsibility of promptly inspecting the timber product upon delivery and prior to installation. In the event of any defects, damages, or quality issues identified, the Responsible Party must notify Nationwide Timber immediately. Failure to do so may result in a waiver of any claims for compensation, replacement, or refund.

### **4. Professional Installation:**

It is recommended that the installation of timber products is carried out by qualified and experienced professionals. The Responsible Party is responsible for ensuring that the installation is performed according to industry standards and best practices to mitigate the risk of potential issues.

By proceeding with the installation of the timber product, you acknowledge that you have read, understood, and agreed to the terms and conditions outlined in this policy.